

Instrument Title: Quality and Safety Self-Efficacy Scale

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Quality and Safety Self-Efficacy Scale (QSSES)
Chronbach's Alpha .920

Patient Centered Care

The following questions ask you for your opinion as to whether you feel you can recognize the patient as the source of authority and full partner in providing compassionate care based upon respect for patient's preference.

I am confident I can:

- Describe the limits and boundaries of therapeutic patient centered-care. (Knowledge)
- Appreciate the nurse's role in the concepts of pain and suffering. (Attitude)
- Communicate care provided and needed at each transition in care, SBAR. (Skills)
- Accurately perform a physical assessment. (Skills)
- Recognize potential changes in patient's medical condition. (Skills)

Team Work and Collaboration

The following questions ask you for your opinion regarding whether you can effectively function, communicate, respect and share decision making to achieve quality patient care within nursing teams as well as other disciplines.

I am confident I can:

- Identify system barriers of effective team functioning. (Knowledge)
- Appreciate the risks associated with handoffs among providers and across transitions in care. (Attitudes)
- Follow communication practices that minimize risks associated with handoffs between all members of the health team regardless of their discipline. (Skills)
- Evaluate whether my communication is effective. (Skills)
- Initiate requests for help when appropriate to situation. (Skills)
- Evaluate the effectiveness of my team's communication. (Skills)
- Communicate changes in patient's medical condition effectively to members of other disciplines. (Skills)
- Communicate physical assessment findings to members of the health care team. (Skills)

Safety

The following questions ask you for your opinion of whether you can minimize risk of harm to patients and providers through both system effectiveness and individual performance.

I am confident I can:

- Describe the benefits and limitations of selected safety-enhancing technologies (such as, barcodes, Computer Provider Order Entry, medication pumps, and automatic alerts/alarms) (Knowledge)
- Value role in preventing errors (Attitudes)
- Demonstrate effective use of technology and strategies to reduce risk of harm to self or others (Skills)
- Use appropriate strategies to reduce reliance on memory (such as, forcing functions, checklists) (Skills)

Evidence Based Practice

The following questions ask you for your opinion on whether you can integrate best current evidence with clinical expertise for delivery of optimal healthcare.

I am confident I can:

- Demonstrate knowledge of basic scientific methods and processes. (Knowledge)
- Base individualize care plan on clinical expertise and evidence (Skills)
- Appreciate the importance of continued improvement in clinical practice based on new knowledge. (Attitude)

Designed to operationalize and define QSEN (nd) categories and competencies related to self-efficacy.

Reference: QSEN (nd). *Pre-Licensure KSAS*. Retrieved from <http://qsen.org/competencies/pre-licensure-ksas/>